

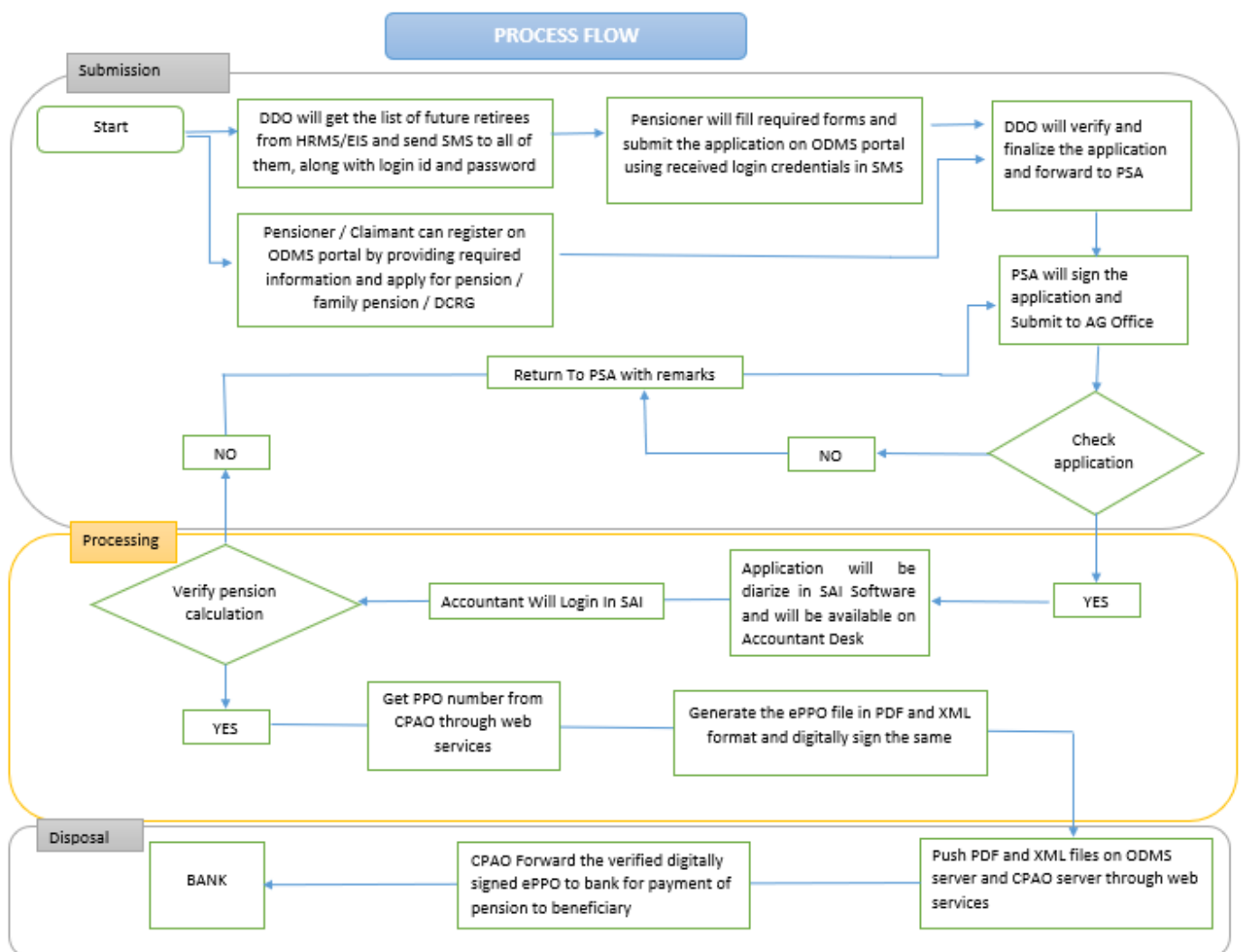
Online Diary Management System



Online Diary Management System is a web-based application that helps the departments to manage, process & dispose of pension-related cases efficiently. It is a specialized medium of communication among different stakeholders like Pension Authorization Entity, DDO, Pension Sanctioning Authority, Treasury Officers, Pensioners and so forth.

This application is developed using state-of-the-art technology to empower the organization and all other stakeholders. It is a powerful tool that takes the case of fresh and revision pension applications straight from imitation to disposal.

The Application is developed in a way where we can easily integrate with SAI software, widely being used by many offices for management of Pensioner data. Though the online diary management system can work with the same efficiency & efficacy even in absence of SAI software. Our system is completely scalable and fully integratable with existing software's developed by state/central government like **Digilocker**, OTIS, **Integrated Financial Management System (IFMS)**, **Human Resource and Daak Management System (HRMS)**, **Data Management System (DMS)**.



Process Flow of ODMS

FEATURES OF ONLINE DIARY MANAGEMENT SYSTEM



Interactive Dashboard

Intuitive Design and Interactive Dashboards for better UI & UX, use of visualization for quick understanding. There will be separate user login and dashboard for all the stakeholders.



Communication Module

All stakeholders can interact with each other easily. Communication Module provides remote access to systems and exchange files and messages in text, image, pdf, docx formats between different users.



Digital Signature

Provision of digital signatures to ensure the legitimacy of the document without any need of manual record keeping.



Mobile Responsive

Online diary management system is a mobile responsive application and tends to load faster on all devices. It can positively impact the user experience, and many other aspects of your business that contribute to your growth.



Omnichannel Disposal

eAuthority is disposed to various stakeholders by the means of ODMS, through Mobile SMS, on Digilocker, through Email or via FTP on server. Movement of ePPO till the last layer of the Pension Ecosystem.



Grievance and Daak Management

It makes complaints easier to Coordinate, Monitor, Track, and Resolve. OGMS also provides several channels for filing the complaint.



Integration with HRMS

After HRMS Integration, Pensioners data can be validated easily. We can fetch e-service books from HRMS whenever available which can eventually help the department go paperless.



DMS and SAI Integration

No hassle to add pensioner data for the Revision case as the data from SAI will be Pushed to DMS and will be automatically fetched on entering the "unique ID".



Automatic Diary & Dispatch Number

Application Received in and departed from the department has automated generated Diary & Dispatch number.



MIS Reporting

MIS helps in maintaining and managing crucial data for assisting in complex decision-making by the management. The critical information is stored in an organized manner, and it can be accessed by the administration quickly whenever required.



Paperless movement of files

No hassle to transfer files from one department to other physically as the system is processing and sending the files online from one stakeholder to another.



Digilocker Integration

We can integrate with e-document repository as "Issuer." Pensioners can fetch his/her PPO through a digital locker online.

BENEFITS TO THE ORGANIZATION



Zero Infrastructure cost

The proposed solution requires no hardware procurement, is Cost-viable and easy to implement cloud-based solutions.



Maintenance-Free

No need to stress out in case you encounter any software issue; it's our duty to determine the bugs before it reaches you.



Hassle-free Installation

Solution comes with pre-installed applications and ready to use hardware. No-hassle of installation.



Enhanced Security

Our cloud security standards are robust; we follow STRIDE, OWASP & GIGW standards. The application has already obtained Security Audit Clearance Certificate from CERT-IN empaneled company.



Cost-effective and Scalable

Irrespective of the volume of work, our services are scalable as it is intended to expand or shrink as required, the pricing model is usually flexible either per-transaction based or dependent on the number of users.



Minimal Implementation Time

As Soon as the requirements are freezed, the system can be made live in bare minimum time with required customizations. Being a cloud-based solution, implementation is comparatively faster.



Customizable

The solution is highly customizable as per the ground-level requirements. Our core team goes into depth of the existing process and customize the solution to achieve the expected target.



Significant Savings

With the digital movement of pension files, the applications are being sent and received electronically through the ODMS. This not only saves huge amount on the postal charges but also saves significantly on account of manpower, printing and paper cost.



Turn Around Time

The Turn Around Time can eventually be reduced from several months to few days. A huge human effort can be saved by automation of internal office process and hence, minimizing the delay.

WHO SHOULD BUY THIS?

ODMS is very versatile, it can be proved beneficial for the following:

- Finance Department, State Government
- State Accountant General Offices
- Defense Accountant General Offices
- Railway Pension Regulating Authority
- Central Pension Accounting Office (CPAO)
- All Pension Sanctioning & Authorization Authorities