

### 3. Seller Module

#### 3.1 Return Request पर कार्यवाही करने की प्रक्रिया

**Step 1.** Post Office/Logistic partners जब Return Request को Process करके Product Accept कर लेते हैं तो वह Demand/Inventory Seller के Dashboard पर **Return Request** Option में show होने लगता है

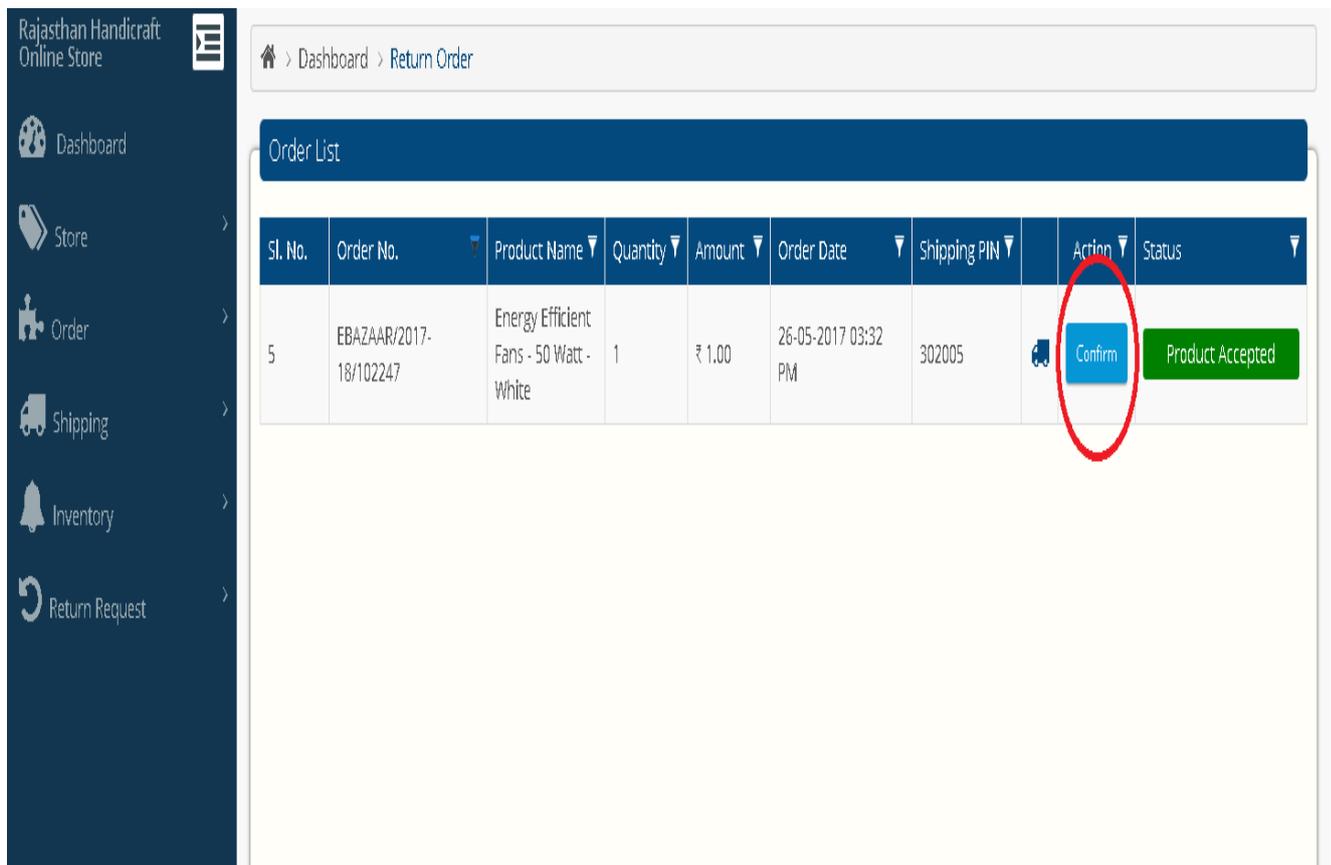
10.68.126.139:1021/SELLERADMIN/Returnrequest

Name	Price	In Stock	Total Ordered	Pending	In Transit	Delivered	Item Replaced	Received Amount	Pending Amount
Energy Efficient Fans - 50 Watt - Brown	₹ 1,150.00	0	0	0	0	0	0	₹ 0.00	₹ 0.00
Energy Efficient Fans - 50 Watt	₹ 1.00	6081	143	68	58	17	0	₹ 143.00	₹ 0.00

**Step 2. Return Request** पर click करने के बाद Return Orders की list दिखाई देगी जिसके **Filter** में **Order No.** डालकर Return Request को Search किया जा सकता है

Sl. No.	Order No.	Product Name	Quantity	Amount	Order Date	Shipping PIN	Action	Status
1	EBAZAAR/2017-18/102246	LED Bulb - 9 Watt	1	₹ 1.00	29-04-2017 11:54 AM	302001		Return Request Generated
2	EBAZAAR/2017-18/102247	Energy Efficient Fans - 50 Watt - White	4	₹ 1.00	19-04-2017 11:48 AM	302005		Return Process Started
3	EBAZAAR/2017-18/102246	LED Bulb - 9 Watt	5	₹ 1.00	19-04-2017 11:48 AM	302005		Return Process Started
4	EBAZAAR/2017-18/102226	Energy Efficient Fans - 50 Watt - White	1	₹ 1.00	02-05-2017 04:28 PM	302001	Confirm	Product Accepted
5	EBAZAAR/2017-18/102247	Energy Efficient Fans - 50 Watt - White	1	₹ 1.00	26-05-2017 03:32 PM	302005	Confirm	Product Accepted
6	RAJLED/2016-17/100062	LED Bulb - 9 Watt	4	₹ 1.00	20-01-2017 07:21 PM	302005		Product Not Accepted
7	EBAZAAR/2017-18/102246	Energy Efficient Fans - 50 Watt - White	1	₹ 1.00	26-05-2017 02:45 PM	302005		Product Not Accepted
	FR4744R/2017-	LED Bulb - 9			29-04-2017 03:00			Product Returned

**Step 3.** जिन Orders का Status “**Product Accepted**” है उन्ही orders को “**Confirm**” किया जा सकता है

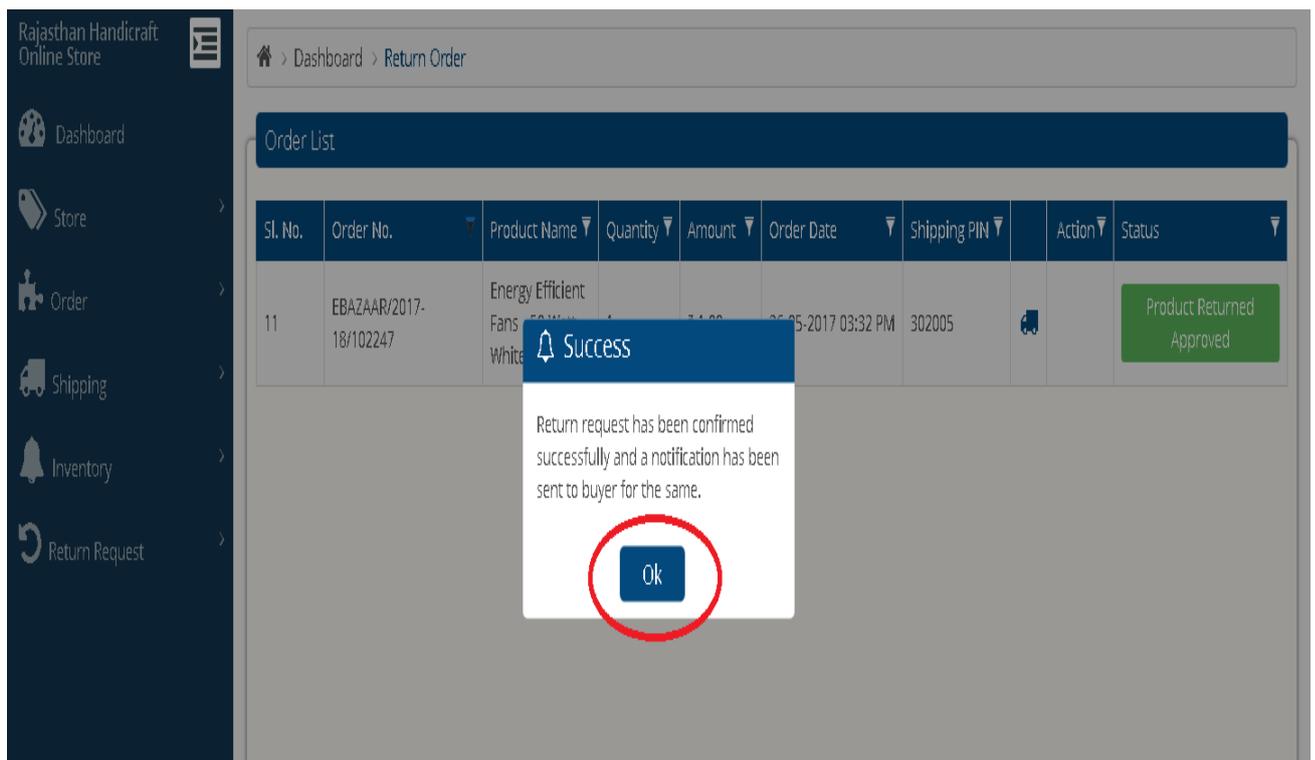
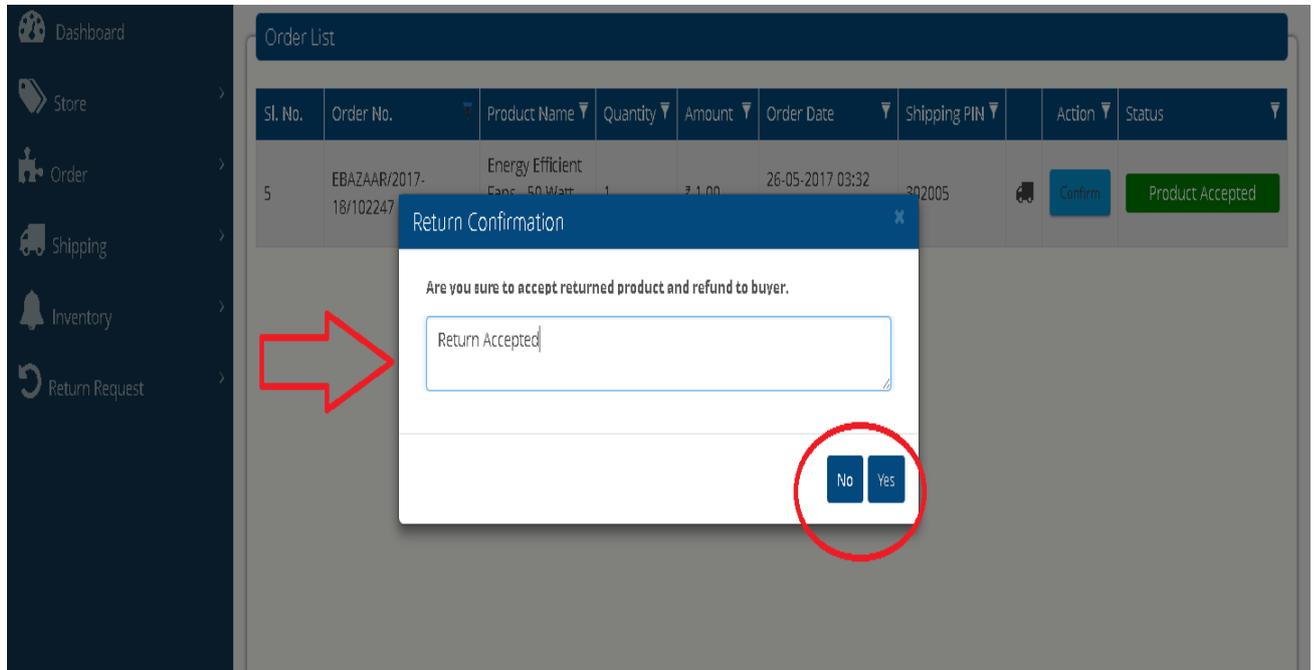


The screenshot displays the 'Return Order' section of the Rajasthan Handicraft Online Store dashboard. The breadcrumb navigation shows 'Dashboard > Return Order'. Below this, there is a section titled 'Order List' containing a table with the following data:

Sl. No.	Order No.	Product Name	Quantity	Amount	Order Date	Shipping PIN	Action	Status
5	EBAZAAR/2017-18/102247	Energy Efficient Fans - 50 Watt - White	1	₹ 1.00	26-05-2017 03:32 PM	302005	<a href="#">Confirm</a>	Product Accepted

The 'Confirm' button in the 'Action' column of the first row is circled in red. The 'Status' column for this row shows 'Product Accepted'.

**Step 4.** Confirm बटन पर click करने पर “Return Confirmation” की window Open होगी जिसमे “Return Accepted” Comment डालकर “yes” Option पर click करने से “Return Request confirmation” का message show होगा और उसी समय Buyer के लिए भी एक Notification send हो जाएगा



**Step 5.** Return Request confirmation करने के बाद Order Status “**Product Return Approved**” Show होने लगता है

Rajasthan Handicraft Online Store

Dashboard

Store

Order

Shipping

Inventory

Return Request

Dashboard > Return Order

Order List

Sl. No.	Order No.	Product Name	Quantity	Amount	Order Date	Shipping PIN	Action	Status
11	EBAZAAR/2017-18/102247	Energy Efficient Fans - 50 Watt - White	1	₹ 1.00	26-05-2017 03:32 PM	302005		Product Returned Approved

### 3.2 Demand/Inventory Complete करने की प्रक्रिया

**Step 1.** Post Office/Logistic partners जब Demand/Inventory को successfully save कर देते हैं तो Seller के Dashboard पर “**Seller Demand Option**” में वह Demand/Inventory दिखाई देगी जिसका Notification Seller के पास “**SMS/E-mail**” से प्राप्त हुआ होगा

Rajasthan Handicraft Online Store

Dashboard

Store

Order

Shipping

Inventory

Return Request

**Seller Demand**

Dashboard

## Seller Dashboard

Stores	ORDERS	SHIPPING STATUS	Inventory
85	Total Orders: 2127 Open Orders: 1719 Closed Orders: 333 Cancelled Orders: 76	Total: 2364 In Process: 1048 In Transit: 921 Delivered: 395	294846

Last Updated On : 31-05-2017 12:19:13 PM

Show 10 entries

Search:

Name	Price	In Stock	Total Ordered	Pending	In Transit	Delivered	Item Replaced	Received Amount	Pending Amount
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**Step 2.** “Seller Demand” option पर click करने के बाद “Demand/Inventory” की list show होगी जिसमे लगे Filter से किसी भी Demand/Inventoryको search कर सकते हैं

Rajasthan Handicraft Online Store

Dashboard > Demand

Demand List

Sl. No.	Store Name	Product Name	Demand No.	Demand By	Demand Date	Demand Qty.	Expect. Date	Process Date	Deliver Date
1	GPO MI ROAD JAIPUR	LED Bulb - 9 Watt	DEM/2017-18/10026	SRPMJPRGPO	11-04-2017 11:45 AM	5			
2	AJMER HO	LED Bulb - 9 Watt	DEM/2017-18/10026	SRPMJPRGPO	26-05-2017 03:54 PM	10			
3	GPO MI ROAD JAIPUR	LED Tubelight - 20 Watt	DEM/2017-18/10026	SRPMJPRGPO	11-04-2017 11:45 AM	5			
4	AJMER HO	LED Tubelight - 20 Watt	DEM/2017-18/10026	SRPMJPRGPO	26-05-2017 03:54 PM	10			
5	GPO MI ROAD JAIPUR	Energy Efficient Fans - 50 Watt - White	DEM/2017-18/10008	SRPMJPRGPO	15-03-2017 01:44 PM	2			
6	GPO MI ROAD JAIPUR	Energy Efficient Fans - 50 Watt - White	DEM/2017-18/10024	SRPMJPRGPO	03-05-2017 11:31 AM	2			

**Step 3.** शुरुआत में Demand/Inventory का Status In Process होता है इसके बाद Demand/Inventory के Action field में Process बटन पर click करके Demand को process करना होगा किसी भी Demand No. को Process करने के बाद एक window ओपन होती है जिसमे **Ref. No. , Quantity, Expected Delivery Date** डालकर Process बटन पर click किया जाता है

Si. No.	Store Name	Product Name	Demand No.	Demand By	Demand Date	Demand Qty.	Expect. Date	Process Date	Deliver Date	Deliver Qty.	Status	Action
2	AJMER HO	LED Bulb - 9 Watt	DEM/2017-18/10026	EBAZAARPORTAL	26-05-2017 03:54 PM	10				0	In Process	Process
4	AJMER HO	LED Tubelight - 20 Watt	DEM/2017-18/10026	EBAZAARPORTAL	26-05-2017 03:54 PM	10				0	In Process	Process
7	AJMER HO	Energy Efficient Fans - 50 Watt - White	DEM/2017-18/10026	EBAZAARPORTAL	26-05-2017 03:54 PM	10				0	In Process	Process
9	AJMER HO	Energy Efficient Fans - 50 Watt - Brown	DEM/2017-18/10026	EBAZAARPORTAL	26-05-2017 03:54 PM	10				0	In Process	Process

**Process Demand**

Ref. Number \*

Quantity \*

Expect Del. Date \*

May 2017

Su	Mo	Tu	We	Th	Fr	Sa
30	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31	1	2	3
4	5	6	7	8	9	10

Cancel Process

**Step 4.** Process बटन पर click करने के बाद एक OTP Post Office/Logistic partners के पास जाता है जो की Demand/Inventory को Close करने के काम आता है Process करने के बाद Success का message show होता है तथा Demand List में Status “**In Transit**” Show होने लगता है

Dashboard > Demand

Success! Demand order has been processed successfully.

Demand List

Sl. No.	Store Name	Product Name	Demand No	Demand By	Demand Date	Demand Qty.	Expect. Date	Process Date	Deliver Date	Deliver Qty.	Status	Action
1	GPO MI ROAD JAIPUR	LED Bulb - 9 Watt	DEM/2017-18/10019	EBAZAARPORTAL	11-04-2017 11:45 AM	5				0	In Process	Process
2	GPO MI ROAD JAIPUR	LED Tubelight - 20 Watt	DEM/2017-18/10019	EBAZAARPORTAL	11-04-2017 11:45 AM	5				0	In Process	Process
3	AJMER HO	LED Tubelight - 20 Watt	DEM/2017-18/10026	EBAZAARPORTAL	26-05-2017 03:54 PM	10				0	In Process	Process
4	GPO MI ROAD JAIPUR	Energy Efficient Fans - 50 Watt - White	DEM/2016-17/10008	SRPMJRGPO	15-03-2017 01:44 PM	2				0	In Process	Process
5	GPO MI ROAD JAIPUR	Energy Efficient Fans - 50 Watt - White	DEM/2017-18/10024	SRPMJRGPO	03-05-2017 11:31 AM	2				0	In Process	Process
6	AJMER HO	Energy Efficient Fans - 50 Watt - White	DEM/2017-18/10026	EBAZAARPORTAL	26-05-2017 03:54 PM	10				0	In Process	Process
7	GPO MI ROAD JAIPUR	Energy Efficient Fans - 50 Watt - Brown	DEM/2017-18/10022	srpmjrgpo	26-04-2017 05:27 PM	5				0	In Process	Process
8	AJMER HO	Energy Efficient Fans - 50 Watt - Brown	DEM/2017-18/10026	EBAZAARPORTAL	26-05-2017 03:54 PM	10				0	In Process	Process
9	AJMER HO	LED Bulb - 9 Watt	DEM/2017-18/10026	EBAZAARPORTAL	26-05-2017 03:54 PM	10	26-05-2017 12:00 AM	26-05-2017 04:05 PM		10	In Transit	🚚
10	GPO MI ROAD JAIPUR	LED Tubelight - 20 Watt	DEM/2016-17/1	SRPMJRGPO	21-02-2017 04:20 PM	10	21-02-2017 12:00 AM	21-02-2017 04:29 PM		10	In Transit	🚚

**Step 5.** जब Logistic Partners raise की हुई Demand/Inventory को OTP डालकर Receive कर लेते हैं तो वह Demand/Inventory Demand list से हट जाती है और उसका Status **Delivered** में बदल जाता है

### 3.3 Seller Module

#### Price Update करने की प्रक्रिया

**Step 1.** Product Price Update करने के लिए Product Price तब Tab पर Click करे.

The screenshot displays the 'Product Price Update' interface in the eBazaar Seller Module. The browser address bar shows the URL: <https://ebazaar.rajasthan.gov.in/SELLERADMIN/ProductPriceUpdate>. The page header includes a welcome message for 'SAKSHI.TIRTHANI!' and options for 'Back to SSO' and 'Signout'. The left sidebar contains various navigation options, with 'Product Price Update' highlighted by a red arrow. The main content area features a table with the following data:

Sl. No.	Product Name	Image	GST(%)	Discount(%)	List Price	Selling Price	Qty in Hand	Qty To Ship	Qty Delivered	Action
1	Philips Life Light (B)		5	17.64	₹ 2,428.36	₹ 2,100.00	850	0	0	Edit
2	Rakshak Led Torch (Red) (Pack Of 3) (B)		18	0	₹ 1,777.12	₹ 2,097.00	227	5	27	Edit
3	Rakshak Led Torch (Yellow) (Pack Of 3) (B)		18	0	₹ 1,777.12	₹ 2,097.00	333	2	15	Edit
4	Rakshak Led Torch Demo Unit (RED) (B)		18	0	₹ 507.63	₹ 599.00	450	0	150	Edit
5	Rakshak Led Torch Demo Unit (YELLOW) (B)		18	0	₹ 507.63	₹ 599.00	453	0	147	Edit
6	Rakshak Plus Led Torch (Red) (Pack Of 3) (B)		18	0	₹ 2,158.48	₹ 2,547.01	238	2	13	Edit
7	Rakshak Plus Led Torch (Yellow) (Pack Of 3) (B)		18	0	₹ 2,158.48	₹ 2,547.01	236	2	12	Edit

**Step 2.** Product Price Update Tab पर क्लिक करने के बाद एक विंडो ओपन होगी, यह Edit Button पर क्लिक करे |

The screenshot shows the eBazaar Rajasthan Seller Admin interface. The main content area displays the 'Product Price Update' tab with a table of products. A red arrow points to the 'Edit' button for the first product in the table.

Sl. No.	Product Name	Image	GST(%)	Discount(%)	List Price	Selling Price	Qty In Hand	Qty To Ship	Qty Delivered	Action
1	Philips Life Light (B)		5	17.64	₹ 2,428.36	₹ 2,100.00	850	0	0	<a href="#">Edit</a>
2	Rakshak Led Torch (Red) (Pack Of 3) (B)		18	0	₹ 1,777.12	₹ 2,097.00	227	5	27	<a href="#">Edit</a>
3	Rakshak Led Torch (Yellow) (Pack Of 3) (B)		18	0	₹ 1,777.12	₹ 2,097.00	333	2	15	<a href="#">Edit</a>
4	Rakshak Led Torch Demo Unit (RED) (B)		18	0	₹ 507.63	₹ 599.00	450	0	150	<a href="#">Edit</a>
5	Rakshak Led Torch Demo Unit (YELLOW) (B)		18	0	₹ 507.63	₹ 599.00	453	0	147	<a href="#">Edit</a>
6	Rakshak Plus Led Torch (Red) (Pack Of 3) (B)		18	0	₹ 2,158.48	₹ 2,547.01	238	2	13	<a href="#">Edit</a>
7	Rakshak Plus Led Torch		18	0	₹ 2,158.48	₹ 2,547.01	236	2	12	<a href="#">Edit</a>

**Step 3.** Edit Button पर Click करने पर Price Update करने के लिए Details Window दिखाई देगा जैसेकि Product की Gst, Discount, List Price. Details भरने के बाद अपडेट **Button** पर क्लिक करे |

The screenshot shows the eBazaar Rajasthan Seller Admin interface. The main window is titled "Product Price Update" and displays a table of products. A modal window titled "Price Details" is open, showing the following information:

Sl. No.	Product Name	GST(%)	Discount(%)	List Price	Selling Price
1	Philips Life	5	17.64	2428.36	2100.00
2	Rakshak L (Pack Of 3)				
3	Rakshak L (Yellow) (P				
4	Rakshak Led torch Demo Unit (RED) (B)				
5	Rakshak Led Torch Demo Unit (YELLOW) (B)				
6	Rakshak Plus Led Torch (Red) (Pack Of 3) (B)				
7	Rakshak Plus Led Torch				

The "Update" button in the modal window is circled in red. The background table shows columns for "Qty In Hand", "Qty To Ship", "Qty Delivered", and "Action".

